## 6.3 User Stories

User stories are a short and concise description of a feature through the narrative of a user of the system whereby, features which are desired are listed. A template followed when developing the user stories were: “As a < type of user>, I want < objective >, so I < reason>”. Initially, when the user stories were written, we used sticky notes arranged on a wall to help the group plan and discuss these features, as discussing the ideas rather than writing them is a lot more effective.

**Quality Assurance (QA) Manager**

As a QA Manager, I want to be able accept or decline requests so I am able to manage all requests which may or may not be appropriate or suitable.

As a QA manager I want be able to add or delete categories if they haven't been used so I can maintain data in the system.

As a QA Manager I want be able to locate the author by their given ideas so I can contact the author.

As a QA Manager I want be able to set a closure date for ideas so I can receive the ideas within a given time frame.

As a QA Manager new ideas, I want to ensure that ideas can no longer be submitted after the closure date so there is not an excess of ideas which are being submitted.

As a QA Manager I want be able to locate the author by their given ideas so I can contact the author.

As a QA Manager I want be able to set a closure date for ideas so I can receive the ideas within a given time frame.

As a QA Manager new ideas, I want to ensure that ideas can no longer be submitted after the closure date so there is not an excess of ideas which are being submitted.

As a QA Manager I want be able to download all the data in a CSV file for transfer out of the system after the final closure date so all data which is necessary is kept.

As a QA Manager I want to be able to download any uploaded documents in a ZIP file so I can have and am able to focus on the document on my system.

As an QA Manager, I want to be able to generate a report which contains all statistics and exceptions so I can view and analyse all trends.

**Quality Assurance (QA) Coordinator**

As a QA Coordinator I want to be able to manage requests from a specific department, so I am able to keep track and oversee the process of each request.

As a QA Coordinator I want to be able to send emails which are automated to all the staff, so I do not have to send emails individually, therefore being more efficient.

As a QA Coordinator I want to be able to receive an email notification every time an email is submitted so I can be notified and informed of every email submitted.

As a QA Coordinator, ideas I want paginated with each page containing five ideas so I can view ideas efficiently and clearly.

As an QA Coordinator, I want to be able to generate a report which contains all statistics and exceptions so I can view and analyse all trends.

**Staff**

As a Staff I want to be able to upload one or more ideas, so I am able to contribute towards the improvement of the university.

As a Staff I want to be able to accept the terms and conditions before submission of my idea so that the University has my consent and to ensure I do not enter unwanted agreements.

As a Staff I want to be able to upload documents so I can support my ideas.

As a Staff I want be able to categorise(tag) my ideas so I can differentiate and allow other users to differentiate between ideas.

As a Staff I want be able to view and comment on any ideas so I can contribute my thoughts to those ideas.

As a Staff I want be able to thumbs up or down once per idea so I can show that I approve or disapprove an idea.

As a staff I want be able to anonymously upload and comment on ideas, so I am able to keep anonymity if felt appropriate.

As a Staff I want be able to comment until the final closure date so I am able to give my thoughts and ideas so feedback or acknowledgement can be given.

As a staff, I want to be able to generate a report which contains all statistics and exceptions so I can view and analyse all trends.

**Administrator**

As an Administrator, I want to be able to have access to all parts of the system so that data can be maintained in the system.

As an Administrator, I want to be able to add, edit or delete all information in regard to users of the system so that I can maintain the system and the system data.

As an Administrator I want to be able to add, edit or delete all information in regard to ideas so I can maintain the system and the system data.

As an Administrator I want to be able to add, edit or delete all information the closure dates of ideas of the system so I can maintain information about ideas of the system when necessary.

As an Administrator I want to be able to add, edit or delete all information regarding the system, so I can enhance and maintain the system.

As an Administrator, I want to be able to generate a report which contains all statistics and exceptions so I can monitor the overall system.

As an Administrator, I want to be able to generate a report which contains all statistics and exceptions so I can view and analyse all trends.

**User**

As a User I must be able to view most popular ideas, most viewed ideas and latest comments so I can view posts which may be most suitable for me.

As a User I want be able to generate a report which contains all statistics and exceptions so I can view and analyse all trends.

As a User I want to be able to access the website from all devices so I can have more accessibility.